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Your Technology Partner for Complex Software Development

ELEKS OVERVIEW

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CONTENT

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ELEKS
Overview

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34
years of
experience

Product
mindset in
our DNA

**We focus
on complex
tasks**

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**Your trusted partner
for guaranteed
software delivery**

ISO 9001:2015
MANAGEMENT SYSTEM
MSECB
CERTIFIED

ISO/IEC 27001:2013
MANAGEMENT SYSTEM
MSECB
CERTIFIED

AICPA
SOC
aicpa.org/soc4so

Crown
Commercial
Service
Supplier

Long-term
relations
with clients

Deep tech
expertise

Scientific
based
engineering

GLOBAL PRESENCE

Headquarters
Development Centre
International Office
Partner
Affiliate

21 offices

company size
2,100+

Americas
- Chicago, USA
- Las Vegas, USA
- Toronto, Canada
- Buenos Aires, Argentina

Europe
- Tallinn, Estonia
- Berlin, Germany
- London, UK
- Amsterdam, the Netherlands
- Paris, France
- Zürich, Switzerland
- Split, Croatia
- Zagreb, Croatia
- Lviv, Ukraine
- Kyiv, Ukraine
- Ternopil, Ukraine
- Ivano-Frankivsk, Ukraine
- Krakow, Poland
- Rzeszow, Poland

Middle East
- Ajman, UAE
- Al Jubail, KSA

Asia
- Tokyo, Japan

ELEKS Group Product Portfolio

PANOPTIC   DAKAR eleks   DOCTOR ELEKS   eCAP   COVERE$_2$ luftronix

ELEKS Group Product portfolio

slide 1/3

ELEKS' software products for electrical power sector, healthcare, government, and software industry bring the business performance of our clients to a new level of efficiency

DAKAR
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DAKAR: Real-time power system grid simulation software for modeling, analysis, planning, and optimisation of modern electrical networks.

Key features:

→ Automated **stability analysis** and optimized **load flow**

→ Centralized **data management** and **cost optimization**

→ Accurate **GHG emissions tracking** based on real primary data

67% of energy supply companies in Ukraine use DAKAR   **40%** productivity growth

Energy, Sustainability, Training & Education

PANOPTIC

Panoptic: Flexible ERP that provides tools for supply chain management, production planning, quality control, financial management, performance monitoring and analytics, and collaboration and communication.

Key features:

→ Fully **integrated data** and a **dashboard** for unified operations

→ Real-time **tracking of OCTG products** and **inventory levels**

→ Optimized **logistics, production, procurement** and customer relations

Tailored for **OCTG** processing companies

Oil & Gas, OCTG, Steel Pipe Manufacturing

ELEKS Group Product portfolio

ELEKS' software products for electrical power sector, healthcare, government, and software industry bring the business performance of our clients to a new level of efficiency

DOCTOR ELEKS

Doctor ELEKS: Smart, highly customizable and scalable software designed for healthcare organizations. It effectively combines the medical and administrative aspects of medical practice.

Key features:

→ Streamlined operations with **schedule and registration management**, and **medical documentation** (EHR/EMR)
→ **Patient logistics** within the hospital, **communication and result sharing**
→ **Automated workflows** for reporting, staff management, finances, inventory, integration with medical equipment.

Healthcare, Pharmaceutical retail

1400+ medical institutions are using Doctor ELEKS

luftronix

Luftronix: Autonomous UAV system for precision industrial inspections, utilizing fully automated scanning equipment to detect defects and abnormalities while ensuring complete coverage.

Key features:

→ Rapid and cost-efficient **automated inspections** with reduced labor and equipment downtime
→ Programmed **autonomous flights** ensuring guaranteed precision and repeatability
→ Patented multi-sensor non-GPS navigation for accurate data collection and analysis

Oil& Gas, Telcom, Aviation, Engineering, Smart City

Innovation made in

ELEKS Group Product portfolio

slide 3/3

ELEKS' software products for electrical power sector, healthcare, government, and software industry bring the business performance of our clients to a new level of efficiency

eCAP

ELEKS' Compliance Automation Platform (eCAP): Advanced solution for seamless governance, risk, and compliance management.

Key features:

→ Automated **information security governance** and collection of security related evidences

→ Comprehensive **security oversight and reporting**

→ Improved **internal audit flow** and increasing chances of successful certification

About

30% productivity increase for compliance efforts

QMS/ISMS areas comprehensively covered

Highly regulated industries, such as Finance, Healthcare and Automotive.

COVERE$_2$

COVERE²: A comprehensive tool for collecting, verifying, reporting and reducing of GHG emissions

Key features:

→ Granular, high-precision **collection and verification** of GHG emissions data

→ Accurate **electricity consumption footprint analysis**

→ **Regulatory compliance and disclosure** in line with the Corporate Sustainability Reporting Directive

→ **Simplified sustainability reporting** from assessment to audit

Carried out together with

MCAST

UNIVERSITY OF HENSILKI

Vitagora

Agri-Food, Utilities, Manufacturing, Commodities, Logistics & Transportation, Heavy industry
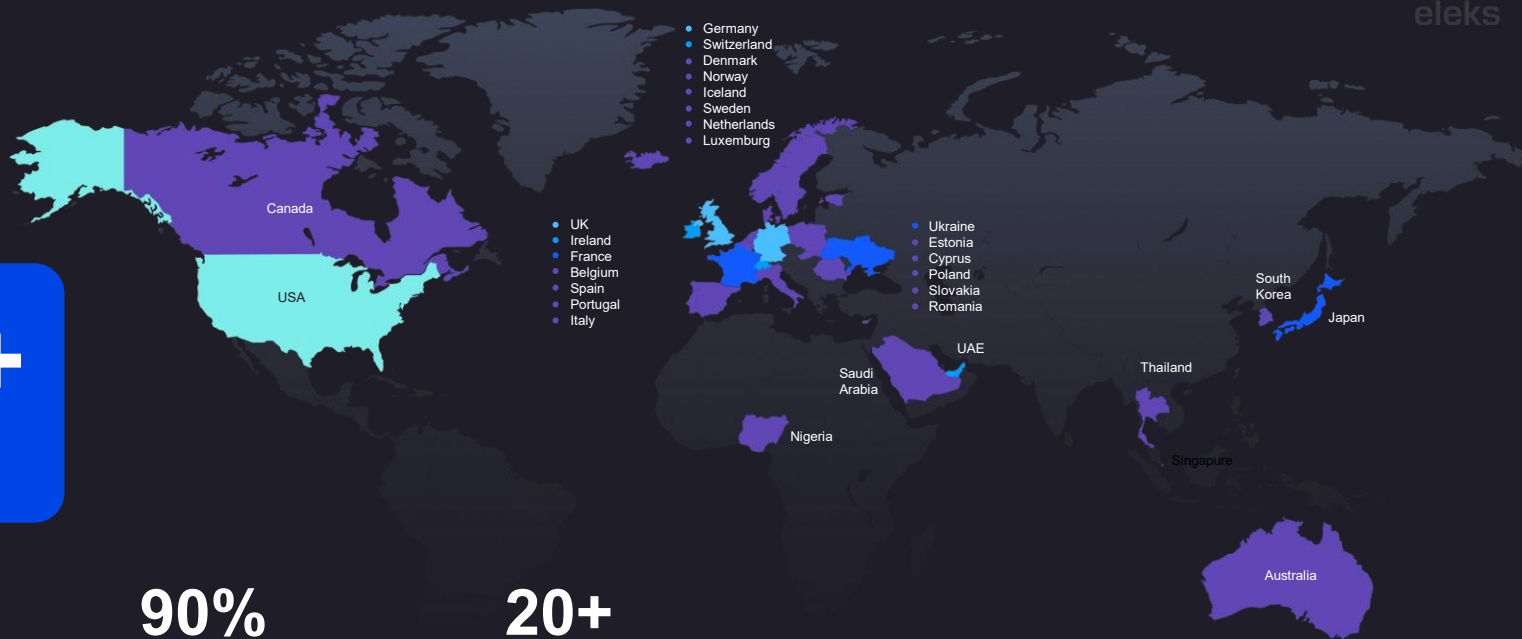
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ELEKS CLIENTS * all are publicly disclosed

aramex   AUTODESK   BNY MELLON | EAGLE INVESTMENT SYSTEMS   NRI

TAIT   dpd   drax   Commonwealth   acino

IXM   FLEMING·AOD advanced outcomes design   CORAS   eTRACKS TIRE MANAGEMENT SYSTEMS   DNP   David Lloyd CLUBS   AVG   PCA PRINCETON CLIMATE ANALYTICS   HAVAS   GRTgaz

teleologica   CIVEX   NEWCLIP TECHNICS   PACE a TXT company   doo SMART EVENT AUTOMATION   WELLAIR   LatentAI   SAV SERVICE   safeside

States of Jersey   WASTEER   imperio   MapleLife FINANCIAL   SmartTrader   FREEWILL   CHRISTIE LITES   GARUD

Reykjavík   Blackboard   ROBOVISION   MINT Software Systems   XYLEME   Medusabusiness   nucleus195   cluedin   eset

ABDULLA AL-MIS'HAL CONTRACTING CO.   LCM LINZ CENTER OF MECHATRONICS   Larta Institute   Russmann   IMERYS   Xceedium   KukaTree   digisure

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CORE SERVICES

| **Research & Advisory** | **Engineering** | **Infrastructure** | **Operations** |

Digital Innovations

- Technology Advisory (+ Techstack audit)
- Software Audit
- Tech Feasibility Study
  (Including Rapid Prototyping)
- POC
- Emergent Technology Adoption (Adoption: MR, Quantum Computing, Special Computing)

Product Strategy

- Product Ideation
- Service & Business Design
- Customer Experience
  (+Digital Accessibility)
- Product Management

Agile Transformation

- Change Management
- Agile Coaching & Training

Development & Integrations

- Custom Software development
- Enterprise Platforms
- System Integrations
  (Data, Middleware, Orchestration)
- Product Engineering

Transformation

- Business Processes Digitalisation
- Legacy Modernization (Infrastructure & System: Reengineering, Extension)
- Performance Optimization
- RPA

Cloud

- Cloud Strategy
- Migration
- Management & Optimization
  (Incl. Cost-efficiency) (Orchestration)

Infrastructure Ops

- DevOps
- SRE
- Platform Engineering
- FinOps

QA

- Quality Management
- Manual & Automated Testing
- Performance Testing
- Independent Testing

Maintenance & Support

- Operation Stability
- Monitoring & Troubleshooting

Engagement models:

Outcome-based   Fixed price   Time & Material

SPECIALISED EXPERTISE

| Data & AI | Sustainability | Cyber Security | Enterprise Platforms |

Data Science & AI

- AI Consulting
- Generative AI
- Machine / Deep Learning
- Natural Language Processing
- Computer Vision
- Time Series Analysis

Sustainability

- Double Materiality Assessment
- ESG Reporting
- ESG Tool selection and advisory
- Green Transformation Scenarios and impact reduction
- ESG data verification
  (Power flow tracing, Life cycle analysis)

Cyber Security

- Security compliance and consulting
- Application Security
  (Penetration testing, Security Hardening)
- Cloud & Infrastructure Security
- Compliance Automation Platform
- (SOC) Security Operations Centre

Enterprise Platforms

- ERP Implementation
- CRM Integration
- Custom Enterprise Solutions

Data & Analytics

- Data Governance & Quality
- Data Management, BI & Insights
- Data Monetization
- Data Migration
- Data Audit & Operations

Engagement models:

- Outcome-based
- Fixed price
- Time & Material

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ELEKS – SECURE AND COMPLIANT

ELEKS is a reliable vendor able to meet the most demanding compliance requirements of enterprise clients working in highly-regulated industries. ELEKS Integrated Management System establishes comprehensive set of controls covering Quality Management, Information Security, Data Privacy and Business Continuity standards / regulations.

Secure Software Development Lifecycle controls and documentation to ensure security and enable certification of your solutions

Managed by certified experts **(CISA, CISM, CRISC, CIPP/E, ISO 27001 / 9001 Lead Implementer / Auditor, CISSP, CCSK)**

ELEKS ready to assist you in **securing infrastructure, setup security / quality processes and prepare for certification audits**

Up to date certificates are available for download (certifications section):

Awards and Partners | ELEKS | ELEKS: Enterprise Software Development, Technology Consulting

Why ELEKS

Engineering culture & talent

Complex solutions & research

Product mindset

Own product portfolio

Guaranteed delivery

Financial guarantees & hybrid contracts
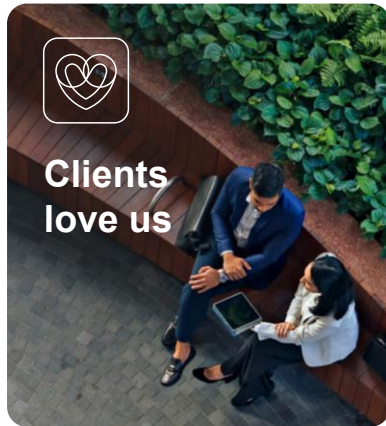
Employee-Owned

Culture of care

Transparency

Automated project health tracking & efficiency

Clients love us

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02

Our
Capabilities

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CTO Office
- Data Platforms & Cloud migration
- Software Architecture Office
- R&D

Information Security Office

Digital Transformation & Growth
- Data & Analytics
- Enterprise Applications
- Sustainability

eleks University

Centers of Excellence
- Project Management Office
- Development (Dev) and IT operations (Ops) Office
- Software Engineering & Development Office
- Business Analysis Office
- Data Science Office
- Quality Assurance Office
- Product Design (UX) Office
- Customer Support Office
- Information Development Office

We hire high-potential specialists and grow them to stars

AWARD-WINNING VENDOR

Company awards

Top 100 Global Outsourcing Company

Top 1000 Global Companies by Clutch

2025 Security product of the year

Development awards

AI/ML Team of the Year

Cybersecurity Excellence Award

Gold Stevie® Award in 2023 International Business Awards®

Top App Development companies 2023

Design awards

2023 Webby Nominee in Financial services/ Banking Apps Category

Gold Winner of the London Design Awards

2022 Horizon Interactive Awards Bronze Winner

Web Excellence 2025 Winner

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Case Studies

200+
customers
since 1991

20+
years relationships
with key clients

Fortune 500
clients from around
the globe

CUSTOMS AND EXCISE SYSTEM FOR REVENUE ADMINISTRATION

teleologica

States of Jersey

A UK-based management consultancy boutique

Revenue and Goods Control Department of States of Jersey Customs and Immigration Service

50x
productivity growth without any staff increase

"They apply information engineering disciplines to the work they do, and they do understand how important it is to meet customer expectations".

Brian Coutanche,
Managing Director, teleologica

We helped the client to build a comprehensive system, CAESAR II, that allowed supporting administration and business processes of import GST, as well as administration and collection of customs and excise duty.

Read the full story

98% of freight consignments process automatically

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EVOLUTION AND UPGRADE OF HEALTHCARE APPS

FLEMING·AOD
advanced outcomes design

A US-based provider of consulting services and analytics solutions

"The breadth of knowledge and understanding that ELEKS has within its walls allows us to leverage that expertise to make superior deliverables for our customers".

Sam Fleming
President, Fleming-AOD

SOLUTION

The ELEKS team helped the client to **modernize their patient assessment instrument (PAI)** according to the legislative updates and demands of the market.

We delivered a **Web solution** that accumulated the patient assessment data offline and uploaded it during the next connection to the hospital's network.

The team implemented **the changes to the architecture** to allow centralized updates and dramatically faster performance.

ELEKS' delivery against tight schedules allowed Fleming-AOD to be **among the first solution providers on the market** to comply with new government regulations.

Read the full story

4x
acceleration of delivery

Up to 80%
cost saving on development

4 weeks
instead of
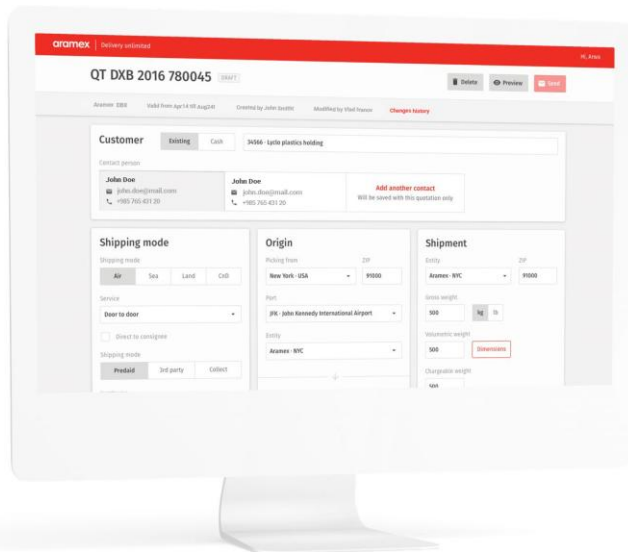**4 months**
Major application update delivered

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OPTIMIZING THE DIGITAL ECOSYSTEM OF A LOGISTICS ENTERPRISE

aramex

One of the largest logistics companies in the Middle East

"ELEKS team has been playing a key role in transforming and upgrading our IT services to be in line with international best practices. They have proven to be a very responsive and proactive partner".

Omar Mohammad,
Process Management
Director at Aramex

230%

increase in mobile user retention

We managed to kick off the backlog of 17 projects in just 9 months.

5x

cost cut with the apps for warehouse operations

As a technology partner, ELEKS delivered a bunch of business-critical projects for Aramex:

⟶ Aramex website with revamped user experience;

⟶ Powerful data-driven tools for integrated logistics, international and domestic express delivery and freight forwarding;

⟶ A mobile app for Aramex sales force;

⟶ A new mobile app for Aramex customers;

⟶ A Shop & Ship (S&S) solution with brand-new subscription plans.

Read the full story

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A SET OF POS AND STORE MANAGEMENT SOLUTIONS

Blackboard

A leading US provider of the innovative comprehensive educational solutions

The ELEKS team helped the client to upgrade the UI/UX and build an API for their self-service kiosk solution - a food court ordering system for campuses.

Also, with the help of our team the client expanded their product portfolio with a comprehensive system for smart bookstore management. We have built three iOS applications facilitating and automating the inventory, selling and rental return processes.

Bookstore management apps allow Blackboard to deploy fully functional POS's at remote locations without extra infrastructure costs.

Read the full story

6 projects with flexible delivery models

Quick team scaling from 2 to 30 experts

The client gained a competitive advantage on the market by offering a self-service kiosk with customizable UI and streamlined purchase process.

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ALL EUROPEAN GAS MARKET DATA IN ONE CONVENIENT PLACE

Improved everyday efficiency of all market actors

GRTgaz
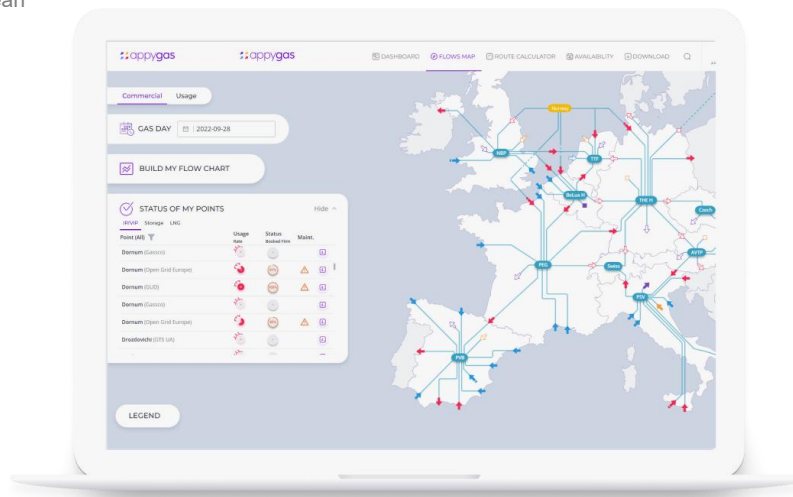
Flagship digital transformation

One of the major European natural gas transmission system operators

"They were very professional and very customer oriented. I think, without ELEKS it probably would not have been possible to have such a successful product in such a short period of time".

Caroline Aumeran,
Head of Product
Development, appygas

ELEKS helped GRTgaz Deutschland to create *appygas,* a unique digital portal that allows near real-time viewing of European gas market information.

appygas integrates data from 35+ independent data sources to provide consolidated information for trades via modules such as:

- Route Calculator
- Flow Maps
- Maintenance Map, and
- Traders' Forum.

The team was instrumental in guiding *appygas* through the whole product development cycle — from framing the concept and creating product design to the portal's launch and support.

Read the full story   Watch the video

Services: Product Design   Software Engineering   Software Support

MANUAL TESTING AND INFORMATION SECURITY RISK ASSESSMENT

ESET

One of the leading global providers of cybersecurity solutions

The ELEKS team of **30+ test engineers** provides all levels of manual testing services for ESET's product line of security solutions. We test **multiple product configurations** across multiple platforms and **balance our capacity** between products depending on the client's need.

Additionally, the ELEKS security team conducted **information security risk assessments** of ESET's systems and applications. As a result, we provided them with a list of recommendations on how to reduce identified risks.
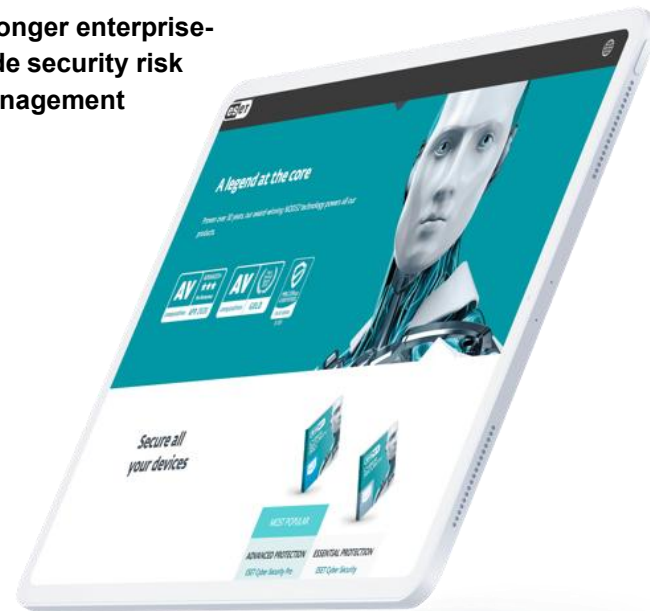
Read the full story

Optimized cost of testing efforts with a flexible QA team

ESET successfully validated its readiness to handle potential security issues

ESET established stronger enterprise-wide security risk management

Expedited time-to-market for the portfolio of ESET's cybersecurity products
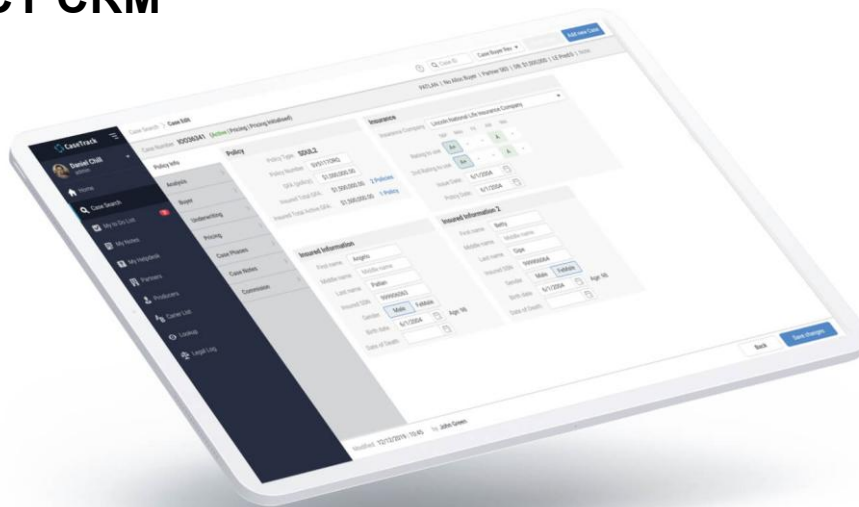
Services: Quality assurance   Security services

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STRONGER TECHNOLOGICAL FOUNDATION FOR AN INSURANCE CONSULTANCY CRM

MapleLife FINANCIAL

A financial consultancy that provides policy origination and acquisition services to institutional investors

"Our engagement with ELEKS was marked by competency and professionalism from start to finish."

Cory Cates,
Chief Information Officer

SOLUTION

The ELEKS team performed a functional and visual modernisation of an insurance CRM CaseTrack that Maple Life's analysts used to collect, store and analyse data on life insurance policies available for sale and data on potential funders.

Increased efficiency and transparency of all operations

Simpler maintenance and protection against cyber attacks

The improvements included:

→ Optimized workflow, no unnecessary actions;

→ Only valid business processes in accordance with current legislation;

→ A new search system and filters to simplify the navigation;

→ Improved performance and maintainability;

→ Built-in security against most vulnerabilities;

→ improved the information structure and navigation flows.

Read the full story

Services:	App Re-Engineering	Product Design

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Your trusted partner for guaranteed software delivery

Have a question? Write to
info@eleks.com

Find us at
eleks.com