

The logo features the text "IT@IX" in a bold, sans-serif font. The "@" symbol is a bright green circle with a white outline, containing a white "G" shape. Below "IT@IX" is the text "DEVOPS SERVICES" in a smaller, white, all-caps sans-serif font. The background is a dark blue gradient with faint icons like a cloud, gear, and arrows, and two large overlapping circles in a lighter blue shade.

IT@IX
DEVOPS SERVICES

Through constant optimization and dedication
we aid our partners grow, innovate, succeed.

Each one of them can count on receiving individual approach, integrity, and direct communication to **help them skyrocket their business!**

FOUNDERS



Kamen Tarlov

15+ years of experience in industry leading companies
Visionary approach and foresight
Prioritize and deliver on commitment



Mihail Vukadinoff

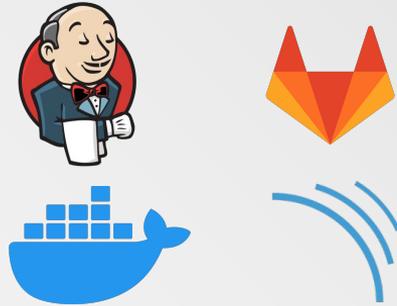
Extensive technical knowledge acquired in **15+ years** of experience
Lecturing in Bulgarian tech universities
Strategic mindset, passionate about newest tech trends & high team management skills

TECHNOLOGIES IN USE

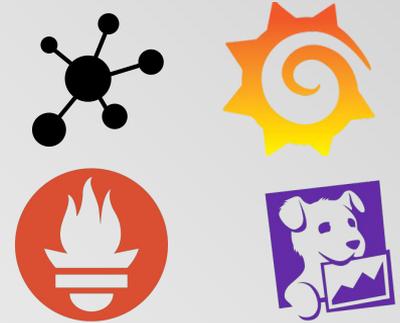
Automation



Continuous Integration/ Continuous Deployment (CI/CD)



Monitoring and Observability



Log Analysis



Application Support



Ticketing, Alerting



This list not exhaustive! We adapt to our client-specific business and technology requirements and use the best-fit tools for their demands.



OUR
TEAMS

AWS TEAM

This team is focused on AWS projects only.



HYBRID CLOUD TEAM

High-level expertise in combined complex solutions for Onprem, Private and Public Cloud environments.



HETZNER

CROSS-TECH TEAM

This team has expertise in diverse tech stacks, handles complex integrations and infrastructural improvements.

CI/CD TEAM

Focused on working together with teams of developers to establish CI/CD processes.



GOOGLE CLOUD TEAM

This team mainly handles GCP based projects. Oracle Cloud projects included on client-specific occasions



Google Cloud



AZURE TEAM

This team is focused on Azure projects only.



ITCIX
DEVOPS SERVICES

COMPANY ACHIEVEMENTS



TEAM MEMBERS' ACHIEVEMENTS



WebSphere®

As most companies we strive to develop our team further and further. This is why our technical teams have **certifications in Middleware area** like AWS, Weblogic, Websphere, JBOSS and ITIL.

ITGix is a **high-end Bulgarian DevOps and Managed services** provider company focused on delivering managed services that follow ITIL standards. Our Team members have more than **10 years experience** in delivering IT Services for Enterprise Customers.



ACCREDITED EXAMINATION INSTITUTE





OUR SERVICES



Detailed Improvement
Analysis & Optimization
Strategy

Outlined Project scope
and Rough Project
estimation

Performance
monitoring

Observability
pipelines

**PROJECT
RESEARCH &
CONSULTING**

**MONITORING
& ALERTING
SERVICES**

Monitoring
On-Demand &
alerting

SERVICES

**DEVOPS
SERVICES**

**MANAGED
SERVICES**

Automatic
Monitoring
system

Audit of
Infrastructure

Live chat and
ticketing system

Enterprise SLA & ITIL
based support
processes

Build
Infrastructure

Flexible
Subscription
Packages

Efficient 24/7
support & constant
security scanning

Continuous
process optimization
included

Migrate to
the Cloud

Automation
Pipelines

Containerization



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DEVOPS SERVICES



TESTIMONIALS



Daniel Undorf

Head of Software Development at
DOCOMO Digital Germany GmbH

“At Docomo Digital we have been working on a day-to-day basis with the wonderful people at ITGix for many years now. Ever since, the relationship has been one of fairness, openness, a mutual respect and - I may say - even comradery. We value very much their professionalism, responsiveness and especially their active collaboration. We are looking forward to continuing this great relationship with ITGix in the years to come.”



Matthew Kosolofski

Chief Software Architect at
Engaged Nation

“Extremely knowledgeable in AWS technology. The team I am working with is very honest and realistic in their project estimations. They have proven to be very responsive in monitored alerts and are quick at solving problems. Collaboration and transparency on project hurdles\solutions has also been a very positive experience and am never left feeling that a decision was made based on personal bias but what is best for our business. I have worked with multiple outsourcing groups and would rank ITGix at the top of my list!”



Owain Richards

Head of development at
Bata Brands

“For the past 4 years, Bata have had the pleasure of having ITGix as our main support partner. ITGix consultants have provided high level proactive support for many of our often diverse systems, always with a high level of knowledge, expertise and organization. They have greatly improved our infrastructure stability and reliability, implementing solutions such as high availability, monitoring, security and many more. We enjoy working with them as they are very responsive and understand our needs. We have a high level of trust in their abilities and know that our environment is safe with their support.”